

## TELNET INCIDENT REPORT

|                            |  |
|----------------------------|--|
| Person reporting incident. |  |
| Date/s incident occurred.  |  |
| Time of incident.          |  |
| Name of library.           |  |

What type of connection do you have?  RPLS 56k leased line

56k Dialup    Wireless    Cable    DSL    T1

Do you connect through a firewall?                       Yes                       No

Approximately how long were you connected before the incident occurred?

How many times were you disconnected?                      1   2   3   4   5+

What module were you in when the incident occurred?

Was your workstation idle when the incident occurred?                       Yes                       No

If your workstation was idle, how long a period?

Who provides your Internet service (ISP)?

If other than RPLS, have you logged a call with your ISP?

Have you tried resetting equipment in an effort to clear the problem?  Yes  No

Please fax this document to Rolling Prairie Library System: (217) 429-2588 or  
(800) 716-4634

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